**Dwyane Piao**

**646-812-3317, Email: [sj212131@hotmail.com](mailto:sj212131@hotmail.com)**

Github profile: <https://github.com/sj212131/>

Personal profile: https://sj212131.github.io/DwyaneProfile

**Professional Objective**

MBA degree seeking to obtain an Full time/internship in software engineering development.

**Education**

**Columbia University New York, NY**

* School of Engineering and Applied Science Jan 21- present

GPA 4.0

**Johnson & Wales University** **Providence, RI**

* Master of Business Administration May 2017
* Bachelor of Hotel & Lodging Management May 2015

**Highlights of Qualifications**

* Proficient in Microsoft Office, Quickbook. The knowledge of Python, JavaScript and programming/Coding.
* Over 7 Years business administration experience
* Trilingual: fluent in Mandarin Chinese, English and Korean
* Clearly communicate ideas and work well with people of different personalities and background

**Professional Experience**

**Shuster Group/ Dvora Life Jersey City, NJ**

**Assistant operation manager** Jan 21- present

* Lead and mentored a high-performing service team for a portfolio of 680 units
* integral part of sales & marketing strategies fostering change in the residential experience landscape
* Effectively consulted and negotiated favorable results with clients, increasing affinity and advocacy for the brand
* Implemented Accountability Report System for the betterment of operational communication and our customers' experience

**Hotel Stanford Manhattan, NY**

Front Desk Manager 2017- Present

* Has 3+ year’ of demonstrated experience building, leading, managing and coaching a team
* Human resources skills including new employee training and making training plans
* Daily payroll and financial duties; cashier bank handling & reviewing financial reports
* Computed marketing price by using business analysis strategies
* Completed guest payment, all room charges, refund and service charges 110 rooms /per day